

# Accessibility Project

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Strategy and Policy Projects Service



# **Project Aim**

How are we improving access to services for Surrey?

... Bringing people and services closer together.



# **Objectives**

- Develop an Accessibility Strategy for Surrey which will feed into the next Local Transport Plan.
- Review of the supported Bus Network.
- Review of the Pegasus initiative.
- Review of Community Transport.



### **Drivers**

- Only "fair" rating of the Accessibility Strategy within the last Local Transport Plan.
- Drive to develop a more accessible and efficient bus network.
- Pegasus initiative finishes in Dec 2010; a decision needs to be made about future of this service to inform parents who will need to apply for school place in 2009.



### Our Focus

#### **Target Groups**

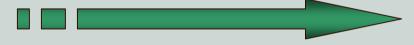
- Children & Young People
- People with disabilities
- People on low income
- Older People
- Families
- Unpaid Carers
- Job Seekers
- Geographically isolated
- BME groups

#### **Services**

- Health Care
- Education and Training
- Culture and Leisure
- Families and Friends
- Essential Retail (including financial services)
- Work



# Accessibility Strategy



#### People to services

- Public Transport
- Private Transport
- Community Transport
- Health Transport
- School Transport

#### Services to people

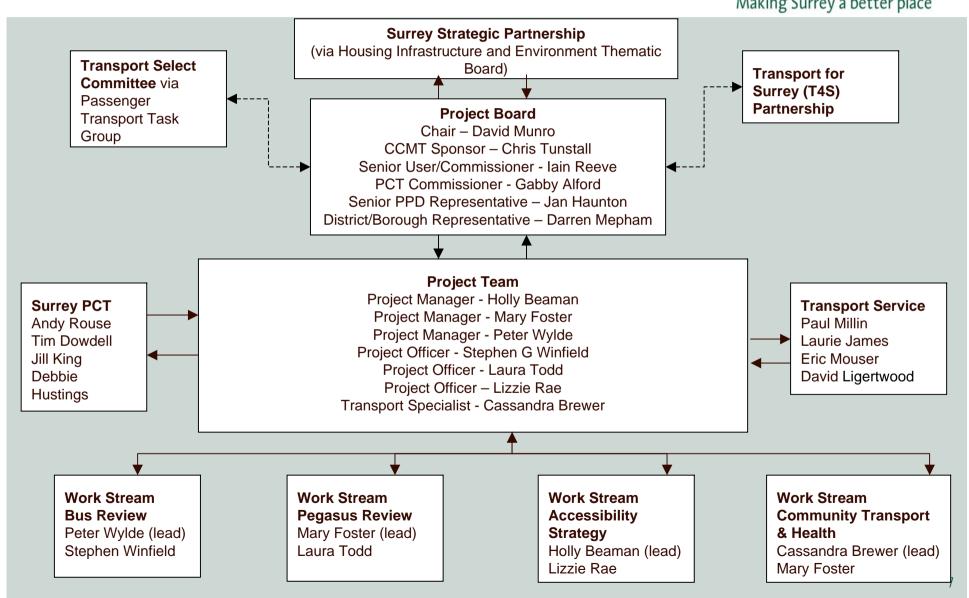
- IT and technology
- Mobile Services
- Co-location
- Personalisation

#### www.surreycc.gov.uk

### Project Governance



Making Surrey a better place



# Summary Activity & Milestone Plan www.surreycc.gov.uk



Making Surrey a better place

Project	Timescale
Accessibility Strategy	March 09
Bus Review	February 09
Pegasus Review	December 08
Community Transport Review	March 09



# Q: How can we work together to improve accessibility?

### **Barriers**

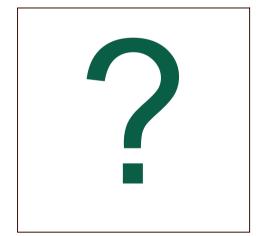
- Lack of information in appropriate formats
- Access to the internet



- Lack of frequent transport
- Safety/ fear of crime
- Life changes/ transition issues
- Location of our facilities.

### **Opportunities**







### Accessibility Project Team

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